



Moonfleet Manor

JURASSIC COAST

Frequently Asked Questions

What are your check in and check out times?

Check in time is from 3pm and check out is at 11am although you are welcome to use the hotel facilities either side of these times.

What leisure Facilities do you have?

We have three swimming pools, sauna and treatment rooms.

What activities are there for children to do at Moonfleet Manor?

We have a large indoor play area with ride on toys, trampolines, climbing wall, slack line, under five play area, snooker tables, table tennis, skittle alley and squash court. We do supply rackets and balls for our outdoor tennis courts.

Where is the nearest beach to Moonfleet Manor?

Chesil beach stretches from Portland to Lyme Regis, also known as the Jurassic Coast. Alternatively Weymouth Bay, a large safe sandy beach is 20 minutes by car.

How does your baby-monitor facility work?

You may take advantage of our video baby monitors to allow you to enjoy some time together alone to relax and unwind while having the peace of mind that your little ones are safe and sound. Pop down to reception and we will provide you with the video monitor, you simply plug this into your room before you settle your little one down and then we provide you with a handset that you keep with you so that it allows you to keep an eye on your little one.

A £150 deposit will be applied to your bill, which will be refunded on return of the monitor and handset. Please note that handsets must be kept with parents at all times and unfortunately cannot be monitored by our team.

Does your swimming pool have restrictions for children?

Children have access to the swimming in the pool from 8am until 8pm. There is an adult-only hour from 7 - 8am. Children need to be accompanied by an adult at all times.

What ages are pamper treatments available for?

Our range of junior treatments is available for those aged over 8 years. Those having treatments who are under the age of 16 are required to have their treatment in our dual treatment room alongside a responsible adult aged 17 and over.

What are the crèche timings for supervised sessions?

Our supervised sessions run from 9.30am - 11.30am and 2.30pm - 4.30pm.

How much notice to you have to give to cancel a Crèche booking?

A minimum of 2 hours is required that will not result in a charge. Any cancellations within the 2 hours will incur a charge of £20 per child. This will also include any no shows.

Do you accept dogs?

We welcome the whole family, we accept well behaved dogs at a charge of £25 per night. Please check with our reservations team for bedroom suitability.

What do you provide in your rooms for children?

No need to bring extra luggage, we have it covered with all these items that can be provided:

- Bottle steriliser
- Bottle warmer
- Cot
- Nappy bin
- Nappy changing mat
- Mini cooler
- Potty
- Bathroom step
- Baby bath
- Kids toilet seat
- Bed guards
- High chairs

Do you offer Parking?

We offer complimentary parking at the hotel.

Do you have car charging points?

Yes, please bring your own car lead to charge your car.