



Woolley Grange

NEAR BATH

Frequently Asked Questions

What are your check in and check out times?

Check in time is from 3pm and check out is at 11am although you are welcome to use the hotel facilities either side of these times.

What leisure Facilities do you have?

The spa at Woolley Grange has a heated indoor 12 metre swimming pool and, in the summer, a heated outdoor 12 metre pool. There is also a sauna, steam room and two Elemis treatment rooms.

What are the spa opening times?

7am-9pm Monday to Friday and 8am-8pm Saturday and Sunday. Treatments are available between 9am and 6pm.

What activities are there for children to do at Woolley Grange?

In our garden, you can find the Good Life Garden and playhouses, chickens, Indian runner ducks, a trampoline, climbing frame, football nets, croquet lawn, giant Connect4, the Nature Garden (with bird hide and fairies), the musical woods and the amazing grass maze. Inside the hotel, you'll find a host of story books, DVDs and board games, and the Hen House with table football and games consoles. Don't miss out on the movie showings and popcorn in our cinema room. Our Ofsted-registered Four Bears Den is the perfect playground for children up to the age of 8. There are toys galore, art equipment and dressing up clothes. We also provide wellies and fishing nets to go pond dipping.

How does your baby-monitor facility work?

You may take advantage of our video baby monitors to allow you to enjoy some time together alone to relax and unwind while having the peace of mind that your little ones are safe and sound. Pop down to reception and we will provide you with the video monitor, you simply plug this into your room before you settle your little one down and then we provide you with a handset that you keep with you so that it allows you to keep an eye on your little one.

A £150 deposit will be applied to your bill, which will be refunded on return of the monitor and handset. Please note that handsets must be kept with parents at all times and unfortunately cannot be monitored by our team.

Does your swimming pool have restrictions for children?

There is no restriction for children swimming in the pool they do just need to be accompanied by an adult at all times. The swimming pool is open from 8am-6.45pm.

What ages are pamper treatments available for?

Our range of junior treatments is available for those aged over 3 years. Those having treatments who are under the age of 16 are required to have their treatment in our dual treatment room alongside a responsible adult aged 17 and over.

What are the crèche timings for supervised sessions?

Our supervised sessions run from 9.30am -11.30am and 2.30pm-4.30pm.

Do you accept dogs?

We welcome the whole family, we accept well behaved dogs at a charge of £25 per night. Please check with our reservations team for bedroom suitability. Your four legged friend will receive dog bowls, blanket and treats in the room on arrival.

What do you provide in your rooms for children?

No need to bring extra luggage, we have it covered with all these items that can be provided:

- Bottle steriliser
- Bottle warmer
- Cot
- Nappy bin
- Nappy changing mat
- Mini cooler
- Potty
- Bathroom step
- Baby bath
- Kids toilet seat
- Bed guards
- High chairs

Do you offer Parking?

We offer complimentary parking at the hotel.

Do you have car charging points?

Yes, please bring your own car lead to charge your car.