



New Park Manor

NEW FOREST

Frequently Asked Questions

What are your check-in and check-out times?

Check-in time is from 3pm and check-out is at 11am, but you are welcome to use the hotel facilities either side of these times.

What leisure facilities do you have?

The spa at New Park Manor has a 16-metre swimming pool, a hot tub with views, thermal rooms, a somadome pod, and four treatment rooms.

Our hot tubs, thermal rooms, and spa terrace are for ages 16+.

What activities are there for children at New Park Manor?

In our garden, you'll find a football pitch, swings, a climbing frame and some outdoor toys. We can set up a badminton net if you'd like a game. Inside, we've got a cinema room with a range of DVDs, plus table football and lots of books.

Our Ofsted-registered Four Bears Den is the perfect playground for children up to the age of 8, with toys, art equipment and dressing-up clothes. You can also borrow wellies and umbrellas for rainy-day adventures, and, if you're heading for the coast, come and grab some crab bait from reception.

How does your baby-listening facility work?

You may take advantage of our video baby monitors to allow you to enjoy some time together alone to relax and unwind while having the peace of mind that your little ones are safe and sound. Pop down to reception and we will provide you with the video monitor, you simply plug this into your room before you settle your little one down and then we provide you with a handset that you keep with you so that it allows you to keep an eye on your little one.

A £150 deposit will be applied to your bill, which will be refunded on return of the monitor and handset. Please note that handsets must be kept with parents at all times and unfortunately cannot be monitored by our team.

Does your swimming pool have restrictions for children?

There is no restriction for children swimming in the pool, but they do need to be accompanied by an adult at all times. The swimming pool is open from 7am-9pm Monday to Friday and until 8pm on weekends.

What ages are pamper treatments available for?

Our range of junior treatments is available for those aged over 3 years. Those having treatments who are under the age of 16 are required to have their treatment in our dual treatment room alongside a responsible adult aged 17 and over.

What are the crèche timings for supervised sessions?

Our supervised sessions run from 9.30am-11.30am and 2.30pm-4.30pm.

Do you accept dogs?

We welcome the whole family and we accept well behaved dogs at a charge of £25 per night. Your four-legged friend will receive dog bowls, a tennis ball, and a dog bed in the room on arrival.

What do you provide in your rooms for children?

No need to bring extra luggage, we have all these items covered:

- Cot
- Nappy bin
- Nappy-changing mat
- Mini cooler
- Potty
- Bathroom step
- Baby bath
- Kids' toilet seat
- Bed guards
- High chairs

Do you offer parking?

We have complimentary parking at the hotel.

Do you have car charging points?

Yes, please bring your own car lead to charge your car.